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Communication through digital channels

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Key information

This is a tailor-made training. Tailor-made trainings are not translated.



Target group

Reception and communication officers



EQF/MQF level

n/a



Version

Version 1 (2023)



Entry requirements

n/a



Prerequisites

n/a



Assessment

No

Learning outcomes & description

The training enables learners to identify the potential digital channels and formats for engaging in two-way communication with applicants for international protection. Learners will gain knowledge on the advantages and potential risks of digital communication and explore methods to design an effective digital communication strategy with communities.

Details

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Duration 5 hours online learning

Language English

Training plan 2026

| Training plan | Target group | Loc. | Est. time for online studies | Reg. deadline | Online | Webinar / Face to face | Assessment |
|----------------------|--------------------------|-------------|-------------------------------------|----------------------|---------------|-------------------------------|-------------------|
| Tailor made | Asylum & reception staff | online | 5 hours | 14/9/2026 | n/a | 15/10/2026 | n/a |
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