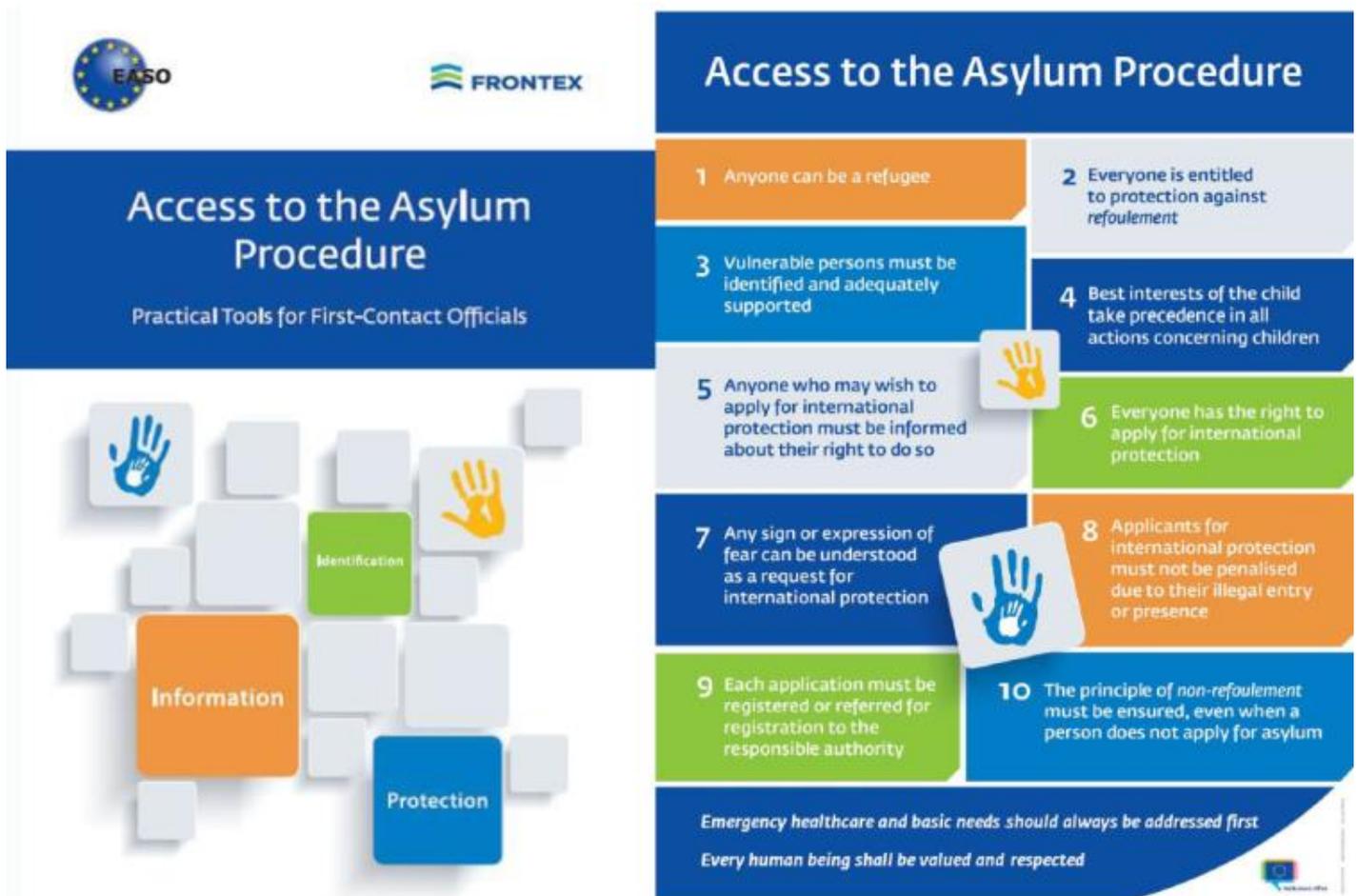


News Published: 2 March 2016

## EASO launches Practical Tools for First-Contact Officials on Access to the Asylum procedure



The infographic is titled "Access to the Asylum Procedure" and is a joint effort by EASO and FRONTEX. It features a central diagram on the left with three main components: "Information" (orange), "Identification" (green), and "Protection" (blue), each with a hand icon. To the right, ten numbered principles are listed in colored boxes, also featuring hand icons. At the bottom, a blue banner contains the text: "Emergency healthcare and basic needs should always be addressed first" and "Every human being shall be valued and respected".

**Access to the Asylum Procedure**  
Practical Tools for First-Contact Officials

- 1 Anyone can be a refugee
- 2 Everyone is entitled to protection against *refoulement*
- 3 Vulnerable persons must be identified and adequately supported
- 4 Best interests of the child take precedence in all actions concerning children
- 5 Anyone who may wish to apply for international protection must be informed about their right to do so
- 6 Everyone has the right to apply for international protection
- 7 Any sign or expression of fear can be understood as a request for international protection
- 8 Applicants for international protection must not be penalised due to their illegal entry or presence
- 9 Each application must be registered or referred for registration to the responsible authority
- 10 The principle of *non-refoulement* must be ensured, even when a person does not apply for asylum

Emergency healthcare and basic needs should always be addressed first  
Every human being shall be valued and respected

EASO, together with Frontex, has developed a number of new practical tools which aim to assist first-contact officials working at the borders and detention facilities, border and coast guards, police, immigration authorities and personnel of detention facilities, in ensuring access to the asylum procedure for those who may be in need of international protection. The tools can be accessed [online](#).

See Press Release [\[EN\]](#)