

# Communication through digital channels

## [Key information](#)

## [Learning outcomes & description](#)

## [Details](#)

## [Training plan 2026](#)

## Key information

This is a tailor-made training. Tailor-made trainings are not translated.



### Target group

---

Reception and communication officers



### EQF/MQF level

---

n/a



## Version

---

Version 1 (2023)



## Entry requirements

---

n/a



## Prerequisites

---

n/a



## Assessment

---

No

---

## Learning outcomes & description

The training enables learners to identify the potential digital channels and formats for engaging in two-way communication with applicants for international protection. Learners will gain knowledge on the advantages and potential risks of digital communication and explore methods to design an effective digital communication strategy with communities.

# Details

## *Details*

**Duration** 5 hours online learning

**Language** English

## Training plan 2026

<b>Training plan</b>	<b>Target group</b>	<b>Loc.</b>	<b>Est. time for online studies</b>	<b>Reg. deadline</b>	<b>Online</b>	<b>Webinar / Face to face</b>	<b>Assessment</b>
Tailor made	Asylum & reception staff	online	5 hours	14/9/2026	n/a	15/10/2026	n/a

© European Union Agency for Asylum 2026 | Email: [info@euaa.europa.eu](mailto:info@euaa.europa.eu)